

WITHDRAWAL FROM THE CONTRACT AND RETURN OF THE PRODUCT FORM

Do you want to return your purchase? No problem. You have the right to withdraw from the contract within 14 days from the date of delivery. Please note that we only accept unopened and undamaged products. Answer a few questions:

1. WRITE, WHAT YOU WANT TO RETURN:

- a) name of the product
- b) order / receipt number
- c) date of the order

2. GIVE THE REASON OF THE RETURN (optional):

- a) package too large
- b) package too small
- c) I was expecting a different one
- d) other
- e) what is the reason

3. HOW DO YOU WANT TO MAKE A RETURN?

- a) at the main seat of D-Centa Sp. z o.o. - ul. Żurawia 7/9 in Łódź, from 9 a.m. to 4 p.m., from Monday to Friday.
- b) sending the package back to the address of D-Centa Sp. z o.o., ul. Żurawia 7/9, 91-455 Łódź;

Put in the package: the returned goods, the receipt and this form, after filling it in. Send the parcel to the following address: D-Centa Sp. z o.o. ul. Żurawia 7/9 91-455 Łódź. We will process the refund as soon as possible.

4. REIMBURSEMENT

Choose the form in which the payment was made when purchasing cash on delivery / card / PayU / PayPal / gift card. We will refund the money in the same way as you made the payment, unless you choose another solution. The refunded funds will be with you within 14 days. In the case of orders paid by PayU and PayPal, the refund will be made to the account / card from which the payment was made. If you paid with a different payment method (e.g. cash on delivery), please provide the bank account number to be returned

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5. NOW WE NEED SOME INFORMATION ABOUT YOU:

- a) first name and last name
- b) address

b) e-mail

c) phone number

6. AND FORMALITIES AT THE END, WHICH IS YOUR DECLARATION OF WITHDRAWAL NEEDED TO PROCEED WITH THE RETURN:

I declare that I withdraw from the contract of sale of the products indicated in point 1.

Date and your signature

And that's it! If you have any questions write at: info@d-centa.pl